About National Reference Laboratory

National Reference Laboratory is a Mubadala Company created in partnership with and managed by Laboratory Corporation of America Holdings (LabCorp®), a world leading clinical laboratory services provider. National Reference Laboratory’s mission is to increase the spectrum, improves and overall efficiency of laboratory testing, to implement international best practice reference laboratory processes and to set the benchmark for quality standards in the region. Together with the significant resources of LabCorp, National Reference Laboratory offers a comprehensive menu of more than 4,700 tests, providing a complete solution for all clinical testing needs in an efficient and high-quality environment that reduces both turnaround time and logistics-related costs compared with other laboratories. The diverse and growing network of NRL currently includes ten owned and managed laboratories across the UAE. For more information, please visit www.nrl.ae.

NRL owns two laboratories, one in Abu Dhabi and one in Dubai. Additionally, NRL manages the laboratory of Healthpoint in Abu Dhabi as well as the laboratories of Imperial College London Diabetes Centre in Abu Dhabi and Al Ain. In partnership with Cleveland Clinic Abu Dhabi (CCAD), NRL jointly manages the Anatomic Pathology laboratory and is responsible for all CCAD laboratory referral testing. NRL’s network also includes the following.

- Etihad Airways Medical Centre (Abu Dhabi)
- Valiant Clinic (Dubai), a premium outpatient clinic managed and operated by Houston Methodist Global Health Care Services and brought to Dubai by Meraas and Al Jalila Children’s Specialty Hospital in Dubai.

For any inquiries, visit www.nrl.ae | 800-NRL (675) | customercare@nrl.ae
National Reference Laboratory (NRL) provides comprehensive laboratory management solutions, ideal for facilities looking to subcontract laboratory management in order to increase efficiencies and quality whilst reducing costs. NRL recognizes that each laboratory is unique; therefore, NRL’s laboratory management solutions cover a broad spectrum of laboratory business models, from typical sample referral to full on-site laboratory management. NRL has a proven track record of managing laboratories of different sizes and scope, from primary health medical centers to highly specialized hospitals. Please see the back cover for more information.

Comprehensive Laboratory Management Services

**Laboratory Planning**
- Recommended layout and design
- Select technology
- Define test menu
- Quantify staffing requirements
- Provide cost benefit analysis

**Pre-Operations set-up**
- Develop quality management system
- Procure supplies and equipment
- Coordinate recruitment
- Develop Standard Operating Procedures
- Train laboratory personnel
- Validate test menu
- Build interface for on-site and send-out tests

**Operations Management**
- Analyze specimen and report results
- Develop KPIs to monitor performance
- Manage equipment maintenance
- Provide specimen transportation services to referral laboratories
- Manage inventory of reagents and consumables
- Participate in relevant committees (Quality, POCT...)

**Quality Oversight / Excellence**
- Monitor and enhance quality management system
- Implement continuous survey / inspection readiness
- Ensure ongoing staffing training and compliance with all applicable regulations
- Conduct regular internal and external audits

**The Standard Laboratory Management Models**

**Full Scope Management**
A comprehensive solution to cover all aspects of establishing and running a successful clinical laboratory. This solution is designed for healthcare institutions and corporate clients planning to establish a new laboratory or renovate their existing one.

**Benefits**
- Patient Care: Provides patients with access to advanced technologies and specialized testing while ensuring top quality, secure and fast results.
- Cost Saving: Outsourcing laboratory management significantly reduces annual laboratory costs.
- Efficiency & People: Laboratories managed by laboratory companies tend to have higher productivity and efficiency.

**Operations and Quality Management**
For existing laboratories with established volume and processes, NRL takes full responsibility for all on-site operations and ensures increased efficiency. NRL will prepare the lab to pass the required inspections and documentation in order to obtain and maintain national and international accreditation. NRL will implement up-to-date national and international laboratory standards. This solution is designed for healthcare institutions and corporate clients that already have an established laboratory and are looking to improve patient care and quality, to reduce their costs and increase their operational efficiencies.

Based on the above standard models, we will be happy to work with you to develop a bespoke proposal for a model that best fits your needs and objectives.